Clinical Services
We have seen a steady rise in upper respiratory infections (URI) over the past 6 weeks: Last week 10% of our patient visits were for an acute URI.

Lab/X-Ray
X-Ray began tracking turnaround time for their reports. The conversion to digital x-ray and the use of faxing has shortened the time from days to hours.

Physical Therapy
PT has cared for 17 post-op ACL patients and 23 ankle sprains so far this school year.

Pharmacy
As of January 2014, the Iowa TakeAway medication disposal program, in which our pharmacy participates, surpassed the mark of 75,000 POUNDS of properly disposed prescription and over-the-counter drugs.

Want to Know More?

Communications
We submitted three marketing pieces to be considered for the University’s Outstanding Marketing Practices Award.

Prevention Services
Completed their first round of “drop in” calls for hall directors in an effort to build lasting relationships with the Department of Residence staff.

Administration
Working with a certified NextGen consultant to conduct extensive review of all billing systems and are developing a plan to implement efficiencies.

Health Information Management
Our two transcriptionists, Teri and Nancy, typed 13,235 lines of dictation in December 2013:

Lines of Dictation
December 2013 13,235

Lines of Dictation
December 2012 10,833

22% INCREASE FROM LAST YEAR

The Student Health laboratory plays an important role in the care of students on campus. Their role is to assist the clinicians in diagnosing and treating disease. The lab processes about 180,000 lab tests each year and do about 6800 venipunctures on roughly 9800 lab patients.

Our lab prides itself on making a student’s lab drawing experience as comfortable as possible. To make the experience easier for students, we have reclining chairs, juice, crackers and friendly staff that allow students to take the time they need to prepare.

The lab works closely with many other campus partners outside of the clinic and also IDPH (Iowa Department of Public Health) and the CDC (Centers for Disease Control and Prevention) and houses six staff members (3 FT and 3 PT) with 135 years of experience in hospitals, clinics and emergency rooms.

We are an influenza surveillance site for IDPH and CDC; this helps determine the composition of next year’s flu vaccine.

Senior vet med students come to the lab to get their rabies titter, which helps ensure they have adequate protection against rabies before they begin their professional careers.

ISU’s Entomology Department uses our couriers to ship their West Nile and Lyme’s Surveillance samples (Chicken blood, ticks and mosquitoes for those who really want to know).

The lab runs all tests for the International Screening Clinic where students from hi-risk countries are tested for tuberculosis and other infectious disease.

Our providers can co-manage testing with hometown or outside providers. The lab will draw and report the testing to both providers. We have over 600 faxing locations set up in our lab fax server and would be happy to add more!

CILA Inspection
In August, the lab passed another CILA (Clinical Laboratory Improvement Amendments) inspection with 0 DEFICIENCIES! This is the 2ND YEAR IN A ROW that our lab has achieved this rare level of success!

Iowa State University
Student Health

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REMEmber!
Hand washing is the #1 WAY to prevent viral illness!

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The lab runs about 1500 tests a year and do over 4000 of these orders a year and our typical turnaround time (collection to report) is 7-8 minutes. The CBC order includes checking your total white count to look for infection, your hemoglobin level to look for anemia, your platelet level to look for bruising disorders and several other tests.

We process about 180,000 lab tests each year and do about 6800 venipunctures a year on roughly 9800 lab patients. (Some only have urine tests so no blood is drawn).